

Document	BAR1 Part CC Cabin Crew - Acceptable Means of Compliance and Guidance Material	
Version	01	



Brunei Department of Civil Aviation
Brunei Darussalam
www.mtic.gov.bn/dca

Brunei Aviation Requirements

BAR1 Part CC Cabin Crew - Acceptable Means of Compliance and Guidance Material

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Control of this Document

DC.1 Introduction

DC.1.1 Pursuant to Civil Aviation Order 2006 and the Civil Aviation Regulations 2006 and their subsequent amendments, the following requirements are hereby established for compliance by all persons concerned, the Director of Civil Aviation is empowered to adopt and amend Brunei Aviation Requirements. In accordance herewith, the following AMC & GM is hereby established for compliance by all persons concerned. This AMC & GM shall be known as BAR1 Part CC Cabin Crew - Acceptable Means of Compliance and Guidance Material and any reference to this title shall mean referring to these regulations governing the requirements to be met for the certification of personnel licensing.

DC.2 Authority for this Regulation

DC.2.1 This BAR1 Part CC Cabin Crew - Acceptable Means of Compliance and Guidance Material is issued on the authority of the Director of Civil Aviation.

DC.3 Applicability

DC.3.1 This BAR1 Part CC Cabin Crew - Acceptable Means of Compliance and Guidance Material is applicable to the aviation industry of the Brunei Darussalam.

DC.4 Scope

DC.4.1 BAR1 Personnel Licensing AMC & GM Acceptable Means of Compliance and Guidance Material contains the acceptable means of compliance and guidance material for the personnel licensing regulations and shows compliance with ICAO Annex 1. The AMC & GM are separated into the following parts with cross references between parts where applicable.

- Part ARA Authority Requirements for Aircrew AMC & GM
- Part ORA Organisational Requirements for Aircrew AMC & GM
- Part FCL Flight Crew Licensing AMC & GM
- **Part CC Cabin Crew AMC & GM**
- Part FOO/FD Flight Operation Officer and Flight Dispatcher AMC & GM
- Part MED Medical AMC & GM
- Part 66 Aircraft Maintenance Licence AMC & GM
- Part 147 Approved Training Organisations AMC & GM
- Part ATCO Air Traffic Control Officer AMC & GM

DC.5 Definitions

DC.5.1 Terms not defined shall have the meaning given to them in the relevant legal instruments or international legal instruments in which they appear, especially as they appear in the Convention and its Annexes.

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Subpart TRA - Training Requirements for Cabin Crew Attestation Applications and Holders

GM1 Appendix 1 to Part-CC(3) Initial training course and examination

Crew resource management training table

The CRM training table recapitulates all elements relevant to CRM training for cabin crew, specifying the following:

- (a) The elements of the introductory course on CRM required for the cabin crew initial training course, where 'in-depth' means a training that should be instructional or interactive in style taking full advantage of group discussions, team task analysis, team task simulation, etc., for the acquisition of knowledge, skills and attitudes.
- (b) The elements, identified as 'not required' for the cabin crew initial training, are listed for information as they are covered during other training in accordance with the applicable requirements of Part-ORO (organisation requirements for air operations).

CRM TRAINING TABLE	Introductory course on CRM
Training elements	
General principles	
Human factors in aviation; General instructions on CRM principles and objectives; Human performance and limitations; Threat and error management.	In-depth
Relevant to the individual cabin crew member	
Personality awareness, human error and reliability, attitudes and behaviours, self-assessment and self-critique; Stress and stress management; Fatigue and vigilance; Assertiveness, situation awareness, information acquisition and processing.	In depth
Relevant to the entire aircraft crew	
Shared situation awareness, shared information acquisition and processing; Workload management; Effective communication and coordination between all crew members including the flight crew as well as inexperienced cabin crew members; Leadership, cooperation, synergy, delegation, decision-making actions; Resilience development; Surprise and startle effect;	Not required (covered under CRM training required by Part-ORO)

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CRM TRAINING TABLE		Introductory course on CRM
Training elements		
Cultural differences; Identification and management of passenger human factors: crowd control, passenger stress, conflict management, medical factors.		
Specifics related to aircraft types (narrow/wide bodies, single/multi deck), flight crew and cabin crew composition and number of passengers		
Relevant to the operator and the organisation (principles)		
Operator's safety culture and company culture, standard operating procedures (SOPs), organisational factors, factors linked to the type of operations; Effective communication and coordination with other operational personnel and ground services; Participation in cabin safety incident and accident reporting.		Not required (covered under CRM training required by Part-ORO)
Case studies		