

MTIC 2030

STRATEGIC PLAN 2026 – 2030

Vision

Connectivity for All

Mission

Trusted and Seamless Connectivity
for a Sustainable and Resilient Future

Core Values MTI³C

Maqasid Syar'iyyah • Teamwork • Integrity
Inclusivity • Innovation • Collaboration

4 High Priority
Enablers

4 Strategic
Pillars

21 Strategic
Targets

121 Initiatives, Projects
and Programmes

4 Strategic Goals



Strategic Goal 1

Connected and
Future-Ready Government

4

27

Strategic
Targets

Initiatives, Projects
and Programmes

Greater efficiency, transparency and responsiveness
in operations and services delivery through the
adoption of digital solutions



Strategic Goal 2

Connected and
Inclusive Society

5

15

Strategic
Targets

Initiatives, Projects
and Programmes

Equitable and inclusive access to transportation
and infocommunications services, while fostering
public trust and enhancing quality of life



Strategic Goal 3

Connected and
Sustainable Businesses

7

34

Strategic
Targets

Initiatives, Projects
and Programmes

Foster a digitally enabled, efficient, and
integrated ecosystem that facilitate business and
investment, job opportunities and sustainable
socio-economic growth



Strategic Goal 4

Connected and
Trusted Ecosystem

5

45

Strategic
Targets

Initiatives, Projects
and Programmes

Strengthen regulatory and standards compliance
while reinforcing emergency crisis preparedness
and readiness for effective response



MINISTRY OF
TRANSPORT AND
INFOCOMMUNICATIONS

Strategic Alignment



4 High Priority Enablers (HPE)

	People and Infrastructure	Competent and future-ready digital workforce, supported by modern technology and resilient infrastructure.
	Policy and Regulations	Well-defined framework of effective rules, regulations, and laws that ensure sound governance across sectors.
	Emerging Technologies and Data	Embracing emerging technologies and leveraging data to drive innovation and advance digitalisation of public services.
	Meaningful Partnerships	Promoting synergistic alliances through whole-of-nation approach between and among various stakeholders.

4 Strategic Pillars (SP)



Strategic Goals (SG) with Strategic Targets (ST)

4	SG1: Connected and Future-Ready Government	5	SG2: Connected and Inclusive Society
ST 1	80% Digitalisation of Government Services by 2030	ST 1	70% Utilisation of Available Government Digital Services by 2030
ST 2	98% Availability of Government Shared Services by 2030	ST 2	75% Individuals with at least Basic Digital Skills by 2030
ST 3	100% Achievement on Targeted Certification of Personnel Competence by 2030	ST 3	80% Accuracy in Weather Warning by 2030
ST 4	3 Stars Rating in Public Sector Performance Grading Programme (3PSA) by 2030	ST 4	99.5% Reliability of Internet Connectivity by 2030
		ST 5	5% Increase in Bus Connectivity Routes (km travelled by buses) by 2030
7	SG3: Connected and Sustainable Businesses	5	SG4: Connected and Trusted Ecosystem
ST 1	0.5% of Gross Domestic Product (GDP) Expenditure in Research and Development (R&D) by 2030	ST 1	70% Accomplishment of Global Aviation Safety and Security Oversight Programme by 2030
ST 2	2 Structurally Transformed Departments by 2030	ST 2	Zero Major Transport Accidents by 2030
ST 3	1,800 Job Opportunities in Transport and Infocommunications Industries by 2030	ST 3	32 Industrial Average for Government Cyber Security Risk Index
ST 4	9% Average Growth Rate of ICT Sector by 2030	ST 4	Emergency Preparedness and Readiness (TTX* and FTX*) in Transport and Infocommunications Sectors
ST 5	20% Average Growth Rate of Transport Sector by 2030	ST 5	Greenhouse Gases (GHG) Emission Reduction in Transport Sector by 2030
ST 6	Increase in Air and Sea Passenger Movement by 2030 6.1. 40% Increase in Air Passenger Movement by 2030 6.2. 16% Increase in Sea Passenger Movement by 2030		
ST 7	Increase in Air and Sea Cargo Movement by 2030 7.1. 38,000 Tonnes in Air Cargo Movement by 2030 7.2. 40 Million Tonnes in Sea Cargo Movement by 2030		

*TTX - Tabletop Exercise

*FTX - Field Training Exercise