

MTIC 2030

STRATEGIC PLAN 2026 – 2030



Vision
Connectivity for All



Mission
Trusted and Seamless Connectivity
for a Sustainable and Resilient Future



Core Values
MTI³C

Maqasid Syar'iah • Teamwork • Integrity
Inclusivity • Innovation • Collaboration

4

High Priority
Enablers

4

Strategic
Pillars

21

Strategic
Targets

121

Initiatives, Projects
and Programmes



4 Strategic Goals



Strategic Goal 1

Connected and
Future-Ready Government

4

Strategic
Targets

27

Initiatives, Projects
and Programmes

Greater efficiency, transparency and responsiveness
in operations and services delivery through the
adoption of digital solutions



Strategic Goal 2

Connected and
Inclusive Society

5

Strategic
Targets

15

Initiatives, Projects
and Programmes

Equitable and Inclusive access to transportation
and infocommunications services, while fostering
public trust and enhancing quality of life



Strategic Goal 3

Connected and
Sustainable Businesses

7

Strategic
Targets

34

Initiatives, Projects
and Programmes

Foster a digitally enabled, efficient, and
integrated ecosystem that facilitate business and
investment, job opportunities and sustainable
socio-economic growth



Strategic Goal 4

Connected and
Trusted Ecosystem

5

Strategic
Targets

45

Initiatives, Projects
and Programmes

Strengthen regulatory and standards compliance
while reinforcing emergency crisis preparedness
and readiness for effective response

Strategic Alignment



4 High Priority Enablers (HPE)

| | | |
|--|---------------------------------------|--|
| | People and Infrastructure | Competent and future-ready digital workforce, supported by modern technology and resilient infrastructure. |
| | Policy and Regulations | Well-defined framework of effective rules, regulations, and laws that ensure sound governance across sectors. |
| | Emerging Technologies and Data | Embracing emerging technologies and leveraging data to drive innovation and advance digitalisation of public services. |
| | Meaningful Partnerships | Promoting synergistic alliances through whole-of-nation approach between and among various stakeholders. |

4 Strategic Pillars (SP)



Strategic Goals (SG) with Strategic Targets (ST)

| | | | |
|---|---|---|---|
| 4 SG1: Connected and Future-Ready Government | ST 1 80% Digitalisation of Government Services by 2030 | 5 SG2: Connected and Inclusive Society | ST 1 70% Utilisation of Available Government Digital Services by 2030 |
| | ST 2 98% Availability of Government Shared Services by 2030 | | ST 2 75% Individuals with at least Basic Digital Skills by 2030 |
| | ST 3 100% Achievement on Targeted Certification of Personnel Competence by 2030 | | ST 3 80% Accuracy in Weather Warning by 2030 |
| | ST 4 3 Stars Rating in Public Sector Performance Grading Programme (3PSA) by 2030 | | ST 4 99.5% Reliability of Internet Connectivity by 2030 |
| | | | ST 5 5% Increase in Bus Connectivity Routes (km travelled by buses) by 2030 |
| 7 SG3: Connected and Sustainable Businesses | ST 1 0.5% of Gross Domestic Product (GDP) Expenditure in Research and Development (R&D) by 2030 | 5 SG4: Connected and Trusted Ecosystem | ST 1 70% Accomplishment of Global Aviation Safety and Security Oversight Programme by 2030 |
| | ST 2 2 Structurally Transformed Departments by 2030 | | ST 2 Zero Major Transport Accidents by 2030 |
| | ST 3 1,800 Job Opportunities in Transport and Infocommunications Industries by 2030 | | ST 3 32 Industrial Average for Government Cyber Security Risk Index |
| | ST 4 9% Average Growth Rate of ICT Sector by 2030 | | ST 4 Emergency Preparedness and Readiness (TTX* and FTX*) in Transport and Infocommunications Sectors |
| | ST 5 20% Average Growth Rate of Transport Sector by 2030 | | ST 5 Greenhouse Gases (GHG) Emission Reduction in Transport Sector by 2030 |
| | ST 6 Increase in Air and Sea Passenger Movement by 2030 6.1. 40% Increase in Air Passenger Movement by 2030 6.2. 16% Increase in Sea Passenger Movement by 2030 | | |
| | ST 7 Increase in Air and Sea Cargo Movement by 2030 7.1. 38,000 Tonnes in Air Cargo Movement by 2030 7.2. 40 Million Tonnes in Sea Cargo Movement by 2030 | | |

*TTX - Tabletop Exercise
*FTX - Field Training Exercise